

Media Group Financial Credit Union Ltd

October2008

Newsletter

November2008

2008 Commitment

Be all that we are and all that we can be to our members. Our success depends on you.

Fall is here, the leaves are changing, the days are getting shorter and Christmas is just around the corner. It is inevitable that winter is coming and all that it brings, ice, snow, heating bills, new coats, hats and boots for every one. Not to mention the shopping extravaganza that is Christmas.



It is a more expensive time of year and here at the Credit Union we will support all your seasonal needs by offering you the best loan rate we can and easy access to that money when you need it.

Drop in and talk to Sandra about getting a minimum \$1,000 Christmas loan today.

Frequently Asked Questions

Q. Is my money protected at the Credit union?

A. Yes your money is protected in 2 ways. First you are protected up to \$100,000 for any deposits or accounts you hold here. Secondly your RRSP deposits are also protected up to \$100,000. So you can have up to \$200,000 worth of protection per member at the Credit Union. This insurance is provided by Deposit Insurance Corporation of Ontario (DICO).

www.dico.com

e-mail; [creditunion @mediagroupfinancial.ca](mailto:creditunion@mediagroupfinancial.ca)
webpage; www.mediagroupfinancial.ca
phone; 519-667-4505
fax; 519-667-5522

Hours; 10.00am-4.30pm

Main office York St. Monday - Friday

TV office Communication Rd. every Tuesday

Bowes Publishing office Gainsborough Rd.
every Thursday

Protect what you have!

At one time your identity was one thing no body could take from you, but with today's technology it is the one thing that can be taken without you even being aware.

You need to be aware of the dangers and how to protect your self, the following are a few tips you can do to help protect you and your money,

1. *sign new debit cards or credit cards immediately.*
2. *Do not carry your birth certificate of social insurance card with you.*
3. *Do not give out your social insurance number unless absolutely necessary.*
4. *Do not write your PIN # down, choose something you will have no problem remembering.*
5. *Protect your computer with good anti-virus protection.*
6. *When using your debit card cover your hand when entering your PIN #.*

These are only a few things you can do everyday to help protect your identity and your assets. The next time you are in one of our branches we have a new brochure (Defend Yourself from Fraud) ask for it or contact us by e-mail, phone etc and we will be glad to send you out a copy. It is important to you.

Also to help protect our members and their assets Cumis Insurance (Credit Union Member Insurance Services) includes fraud recovery in their property insurance. For more information about Cumis property insurance or any other insurance such as home or auto call 1-800-810-2847 to speak to one of our agents.



Member survey!

Please take a moment to fill out this survey and return to the Credit Union by Oct 31 or go online at www.mediagroupfinancial.ca and fill out the survey there.

1. Are you satisfied with the service you receive when dealing with the credit union, Yes__ No__

Comments: _____

2. Do you use all the credit union's products and services and if not why. Yes__ No__

Comments: _____

3. Are we accessible enough through our branches, ATM cards and internet banking?

Yes__ No__ Comments: _____

4. What products do we not offer that you would like to see the credit union offer?

Comments: _____

5. Do you feel we offer competitive rates and service fees? Yes__ No__

Comments: _____

6. Do you or would you recommend the credit union to co-workers, friends and family?

Yes__ No__
Comments: _____

Thank You for your time and effort. The information you have given will be very helpful with our future business planning.

***T**his will be our last newsletter of the year so on behalf of the Board and Staff of Media Group Financial we wish you all a very happy holiday season and all the best for a prosperous and happy new year.*

